



Eddie Baza Calvo
Governor
Raymond S. Tenorio
Lieutenant Governor

Department of Youth Affairs

Dipåttamenton Asunton Manhoben
Government of Guam
P.O. Box 23672 GMF
Barrigada, Guam 96921
Tel: (671) 735-5010 Fax: (671) 734-7536



Adonis J. Mendiola
Director

32-13-99

February 5, 2013

Office of the Speaker

Judith T. Won Pat, Ed. D.

Date 2/7/13

Time 3:03 PM

Received by [Signature]

MEMORANDUM

To: **Honorable Speaker Judith T. Wonpat**
32th Guam Legislature

From: Director, Department of Youth Affairs

Subject: **1st Quarter FY 2013 Non-Profit Organization Report**

Håfa Adai Honorable Speaker Wonpat,

Pursuant to P.L. 29-113 and 30-196, attached is the following **1st Quarter FY 2013 Non-Profit Organization Report** for Department of Youth Affairs (DYA) for the period ending December 31, 2012. This document was inadvertently misrouted to another section.

An electronic submission of the stamped received copies of this report from OPA and Speaker's Office will be sent to speaker@judiwonpat.com and a copy to the Office of the Public Auditor at admin@guamopa.org. This report will be posted on DYA's website at www.dya.guam.gov.

Please contact 735-5010 should you have any questions or concerns.

Si Yu'os Ma'åse'.

Adonis J. Mendiola

2013 FEB -7 PM 3:56

Attachments

Cc: Office of the Public Auditor

0099 upl



DYA: "It's all about youth helping youth!"



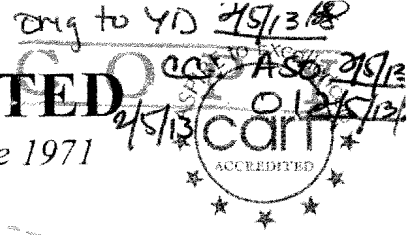
SANCTUARY, INCORPORATED

"Helping Youth and Families Help Themselves" since 1971

Address: 406 Mai Mai Rd., Chalan Pago, Guam 96910

* Tel: 475-7101 * Fax: 477-3117 * Crisis Hotline: 475-7100

Website: www.sanctuaryguam.org * E-mail: inquiries@sanctuaryguam.org



January 9, 2013

To: Adonis Mendiola
Director
Department of Youth Affairs

From: Mildred Q. Lujan
Executive Director
Sanctuary, Incorporated of Guam

Re: Program Report

Attached is the quarterly program status report for October 1, 2012 to December 31, 2012.

Should you have any questions, please feel free to contact myself or OJ Taitano at 475-7101 ext. 119.

Sincerely,

Mildred Q. Lujan
Mildred Q. Lujan

BR
12:00pm

COPY

FY 2013 RUNAWAY HOMELESS YOUTH (RHY) BASIC CENTER

Department of Youth Affairs

QUARTERLY PERFORMANCE REPORT FORM

ORGANIZATION/AGENCY: Sanctuary Incorporated of Guam	
VENDOR NUMBER: S1456001	
PERSON COMPLETING REPORT: Crystal J. Flores	
TELEPHONE: 475-7113	FAX: 477-3117
REPORT PERIOD: October 1, 2012 – December 31, 2012	DATE OF REPORT: January 9, 2013

Project Description:

The Runaway Homeless Youth (RHY) Basic Center is a community based program specifically designed to assist runaway, homeless, victims of abuse and other similarly troubled youth and their families. The program provides a 24-hour shelter and care as a safe home for runaway, homeless and victims of abuse for up to 30 days during which case management services are provided in resolving their issues of conflict in times of crisis at the same time keeping focus on strengthening the family as a collective unit. The case management unit includes crisis intervention, individual program planning, group and family counseling, aftercare, outreach and referrals. The primary purpose of the program is to 1) provide a viable temporary safe alternative to the natural home, detention center or the streets; and 2) to facilitate the problem solving process of case management by lowering the level of tension in the family to a point in which constructive dialog may begin.

Project Goals and Objectives; Project Activities; Project Performance Measures; Project Outcomes:

<p>Goal: The overall goal of the Basic Center is to provide a safe and stable Emergency Shelter for run away and troubled youth and assist them in resolving crisis and conflicts by keeping focus on promoting family unity and improving quality of life for Guam's youth.</p> <p>Objective 1. To increase the awareness of available services and issues related to Runaway and Homeless youth and victims of abuse by conducting outreach efforts directed at youth, parents, and community agencies through a 24-hour crisis hotline, presenting information through the local media (newspapers, television & radio), public presentations, bus stop murals, school presentations, door-to-door street outreach, and informational displays at shopping centers throughout the island.</p> <p>Indicator/Outcomes/Periodicity: <i>Awareness of available services for run away and troubled youth for the community of Guam as a whole.</i></p>	
---	--

<p>Activity A: The Emergency Shelter program will provide individual supportive counseling at least twice a week for each youth residing in the shelter.</p> <p>Time Line: Daily; ongoing daily sessions</p> <p>Responsible Parties: Case Manager and/or Program Director, and Residential Assistants</p>	<p>Results:</p> <ul style="list-style-type: none"> • During, this reporting period, an average of five (5) youth resided in the shelter per day. At least ten (10) individual supportive counseling sessions were conducted on a weekly basis that included educational, health and personal growth.
<p>Activity B: To provide therapeutic and recreational activities for youth to promote personal well being.</p> <p>Timeline: Daily</p> <p>Responsible Parties: Case Manager and/or Program Director, and Residential Assistants</p>	<p>Results:</p> <ul style="list-style-type: none"> • On a weekly basis, the program facilitates various support activities for therapeutic and recreational purpose such as life skills to include money management, cooking skills, home management, mentoring, and exercise to promote social skills and personal growth.
<p>Objective II. To increase crisis intervention services to runaway and homeless youth and their families by providing 24 hours services to 200 youth parent and/or community members.</p> <p>Indicators/Outcomes/Periodicity: <i>Accessibility of children and their families in crisis situations who use Emergency Shelter services.</i></p> <p>Activity A: 24-hour crisis hotline is open to the general public to provide immediate feedback, assessments and referrals to appropriate agencies.</p> <p>Time line: on-going,</p> <p>Responsible Parties: Crisis Intervention Worker, Case Manager, and Program Director</p>	<p>Results:</p> <ul style="list-style-type: none"> • Two hundred and nineteen (219) contacts were made via 24-hour crisis hotline. • Household and family dynamics, runaway/throwaways, beyond control, physical abuse and sexual abuse were the top issues of concern for youth who accessed the crisis hotline.
<p>Activity B: Provide referral services for all youth and their family members assessed for services needed from other agencies.</p> <p>Timeline: ongoing</p>	<p>Results:</p> <ul style="list-style-type: none"> • Fifty-nine (59) referrals were made to other agencies, organizations, such as Department of Mental Health and Substance Abuse, Guam Police Department, or to Doris Tolentino, MSW, a licensed Individual Marriage and Family Therapist. The counseling services are provided either individually or by groups. The group counseling is conducted in-house and allows youth to give their feedback and suggestions

<p>Indicators/Outcomes/Periodicity: <i>Conflict Mediation skills of children and their families</i></p> <p>Activity A: Provide 120 family skills training sessions for youth and their families experiencing crisis situations through Sanctuary's 24-hour crisis hotline or Emergency Shelter Program.</p> <p>Time line: ongoing</p> <p>Responsible Parties: Crisis Intervention Worker, Case Managers and Program Director.</p>	<p>Results: Twenty-four (24) family skills training sessions were provided this reporting period to youth and their families experiencing crisis. Family sessions were conducted as well to develop a reunification plan. During this quarter all other youth transitioned back home to a parent/legal guardian, alternate familial placement or a foster care home.</p>
<p>Activity B: The Project will conduct 45 Anger Management groups for children in crisis situations to learn assertive, non-violent ways of channeling their anger.</p> <p>Timeline: ongoing</p> <p>Responsible Parties: Program Directors, Case Manager, and AmeriCorps volunteers.</p>	<p>Results:</p> <ul style="list-style-type: none"> • Due to the increase of incidents in the Middle School Youth Anger Management class held on Tuesday. It was decided to carefully screen all potential participants who are registering for class. This was a preventive measure to ensure safety for all group participants. For example, participants who were referred to attend anger management class for the same incident or who have existing conflicts with one another. These participants were given an option for individual sessions or the group facilitator met with the family to discuss other options. • Twelve (12) High School YAM classes were conducted this reporting period with an average of Six (6) youth in attendance and were mentored by Sanctuary's AmeriCorps Volunteers during the group session. • Twelve (12) Middle School YAM classes were conducted during this reporting period with an average of two (2) youth in attendance and were mentored by Sanctuary's AmeriCorps Volunteers during the group session. The group's participants consisted of youth in Sanctuary's Emergency Shelter program, as well as outside referrals from other agencies such as GDOE, I Famagu'on-ta and Probation.

<p>Objective V: To decrease recidivism and problems of runaway and homeless youth and their families to assist with their transition back home and meet their long-term needs.</p> <p>Indicators/Outcomes/Periodicity: <i>Availability of supportive services to children and their families in crisis situations.</i></p> <p>Activity A: The project will provide individual supportive counseling for 120 youth and their parent/legal guardians assisting them in making appropriate decisions relative to their family dynamics.</p> <p>Timeline: ongoing</p> <p>Responsible Parties: Program Directors and Case-Managers</p>	<p>Results: Individual supportive counseling sessions were provided this reporting period to assist youth and their parent/legal guardians to make appropriate decisions relative to their family dynamics. The breakdown of the sessions are as follow:</p> <ul style="list-style-type: none"> - One Hundred and thirty-seven (137) youth individual supportive counseling sessions - Twenty-four (24) parent individual supportive counseling sessions - IPP completion rate for this quarter is at 90%
<p>Activity B: The project will provide case management services for 200 youth and their families that will enhance stabilize and strengthen their relationships.</p> <p>Timeline: ongoing</p> <p>Responsible Parties: Program Director and Case Manager</p>	<p>Results: Sixteen (16) youth received case management services via the Co-Ed Shelter, nine (9) Aftercare services and five (5) in Outreach services.</p>

Problems Encountered:

Current problems encountered are the following:

A challenge encountered is identifying placement in a timely manner for youth who are wards of the state due to exhaustion of alternate familial placement and limited foster care placement. Once a youth exits from shelter services, one of the vital parts in maintaining reunification is to sign up for aftercare services to help reduce the recidivism rate. The youth and parent are always encouraged to sign up for aftercare services to help with the transition back home easier when problems arise. The youth and parent are always given a transitional plan to follow in the event they opt to not seek aftercare services.

Future Plans:

The Case Management and Counseling Section have developed corrective action plans to address several deficiency areas such as improving data collections, monitoring of case management activities and case updates. This improvement is making significant progress on a daily basis. Sanctuary is continues to partner with agencies such as Child Protective Services by a holding monthly meeting to discuss ways to better serve clientele.